# Zieg Plastic Surgery Center & Lipo Spa Office Policies and Procedures

## **Pricing**

After your consultation you will be given the prices for the procedure you are interested in. The <u>"Regular Price"</u> is where the payment is made by Visa, Master Card, Care Credit. Generally, Visa and Master Card Debit cards have a daily limit and cannot be run for large amounts. Please contact your bank before your pre-operative visit and let them know the amount you plan on running on your card the day of your pre-operative visit.

We do a 15% discount from the "Regular Price" which is considered the "Cash Price." The <u>"Cash Price"</u> is where the payment is made by a bank issued cashier's check, or cash.

#### **Payments**

To schedule a surgery, a **\$1,000.00 deposit** will be collected to book a surgery. This deposit can be paid by personal check, cash, or Visa and Master Card. You may call the office to schedule a surgery and make a credit card deposit over the phone. This deposit does come off the total cost of the surgery, and is non-refundable. If you finance your procedure, the **\$1,000.00** is included in the whole amount, and you will be put on the surgery schedule when your financing is approved.

At the Pre-Operative appointment that is scheduled a week prior to surgery, all procedures must be paid in full.

No personal checks over \$1,000.00 will be accepted.

No amount will be refunded after the Pre-Operative visit.

### **Financing**

Care Credit is the financial institution that is used through our office for financing. You can apply in the office, or on-line at **www.CareCredit.com** or over the phone at **1-800-365-8295.** A photo id and a major credit card will be necessary for final processing at the time of the pre-operative visit.

## **Appointments**

All pre-operative and follow-up appointments must have a 48 hour cancellation notice. After a second missed appointment with no notice to the office a \$100.00 deposit will be required to book another appointment, and deposited if a third appointment is missed with no notice to the office. The deposit will be secured with a Visa or Master Card.

It is imperative to come to all post-operative appointments for optimal results after any procedure. It is the patient's responsibility to rebook any missed appointments.

Patient Signature:

Date: \_\_\_\_\_